

# Understanding Managed IT Services For SMEs

Managed IT Services are essential for competitiveness and help companies streamline operations and enhance productivity.



## WHAT ARE MANAGED IT SERVICES?

- ✓ Third-party service for IT infrastructure management
- ✓ Includes network monitoring, cybersecurity, data backup, and system maintenance
- ✓ Key components: Remote monitoring, helpdesk support, cybersecurity, strategic IT planning



## WHY ARE THEY NECESSARY FOR SMES?

- ✓ Fills resource gaps in IT management
- ✓ More cost-effective and practical than in-house IT
- ✓ Provides proactive IT problem-solving and security



## THE BENEFITS OF MANAGED IT SERVICES FOR SMES

- ✓ Cost-effectiveness and budget control
- ✓ Access to expertise and advanced technologies
- ✓ Enhanced security and compliance
- ✓ Improved operational efficiency



## TIPS FOR CHOOSING THE RIGHT PROVIDER

- ✓ Assess your business IT needs
- ✓ Evaluate provider expertise and reputation
- ✓ Understand the Service Level Agreements (SLAs)



## ARBELOS: YOUR GO-TO MANAGED IT SERVICES PROVIDER

- ✓ Over 15 years supporting Irish businesses
- ✓ Full suite of IT services for SMEs
- ✓ Unique user-support bundles